

# SOLVENCY AND FINANCIAL CONDITION REPORT

Year Ended 30 June 2023

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# **Directors responsibility statement**

We acknowledge our responsibility for preparing the Association's Solvency and Financial Condition Report in all material respects in accordance with the PRA Rules and the Solvency II Regulations.

We are satisfied that:

- throughout the financial year in question, the Association has complied in all material respects with the applicable requirements of the PRA Rules and the Solvency II Regulations; and
- it is reasonable to believe that the Association has continued to so comply subsequently and will continue to so comply in future.

For and on behalf of the Board of The Wren Insurance Association Limited

**B Oladimeji** Director H O Wells Director

27 September 2023

# A. Summary

The structure of the Solvency and Financial Condition Report (SFCR) follows the public disclosure requirements of Articles 290 to 303 of the Commission Delegated Regulation (EU) 2015/35 (Solvency II regulations).

This is the SFCR for The Wren Insurance Association Limited (Wren or the Association) based on the financial position as at 30 June 2023.

The report sets out different aspects of the Association's solvency and financial condition, specifically its business and performance, system of governance, risk profile, valuation methods used for solvency purposes and its capital management practices. The Association's financial year runs to 30 June each year and it reports its results in Sterling.

The ultimate Administrative Body that has the responsibility for all of these matters is the Board of Directors of the Association, with the help of various governance and control functions that it has put in place to monitor and manage the business.

In accordance with the Prudential Regulation Authority (PRA) rulebook the Association has taken the benefit of the audit exemption of the SFCR. On 17 October 2018 the PRA published Policy Statement – PS25/18 Solvency II: External audit of the public disclosure requirement. This should be read in conjunction with the Supervisory Statement SS11/16 and the External Audit Part of the PRA rulebook.

The Association's approach to capital management and valuation for solvency purposes remains stable and this is demonstrated through its capital ratios summarised below. The capital requirements are calculated in accordance with the Solvency II standard formula which the Association has determined to be appropriate for its risk profile.

For Solvency Capital Requirement (SCR) purposes the total eligible own funds stood at £39.6m (2022 : £45.1m). Eligible own funds cover the SCR of £24.9m (2022 : £21.8m) with a capital adequacy ratio of 158.88% (2022 : 206.88%). The Minimum Capital Requirement (MCR) is £6.9m (2022 : £5.4m) leading to an MCR capital adequacy ratio of 578.0% (2022 : 827.5%).

# **B.** Business and performance

# B.1. Business

The Wren Insurance Association Limited is a mutual insurance company. The Association is registered in England and Wales as a company limited by guarantee without share capital. The Association was founded in 1987 and currently has 74 Members. Of the 74 current Members, one Member has run-off cover only. As a mutual insurance company the liability of its Members is limited to the calls and premiums set by its Directors.

The Association is managed on a day-to-day basis by Tindall Riley & Co Limited (trading as Wren Managers (TRC or the Managers)). TRC is a private company owned principally by its directors and other senior staff.

The Association is regulated by the PRA and the Financial Conduct Authority (FCA). Both the PRA and the FCA operate a risk-based approach to supervision, which places emphasis on the need for regulated firms to have in place robust risk management frameworks. The PRA is the lead supervisor for the purposes of Solvency II regulation.

Contact details for the PRA and the FCA can be found on their respective websites: <u>www.bankofengland.co.uk/pra</u> <u>www.fca.org.uk</u>

The Association's external auditor is Mazars LLP, whose address is 30 Old Bailey, London, EC4M 7AU.

The Association is owned 100% by the Mutual Membership.

The Association provides professional indemnity insurance to a select group of architects (the Members). The Association currently underwrites all business in the United Kingdom and underwriting is carried out from the Managers' office in London.

# **B.2. Underwriting performance**

The Association's financial statements for the year ended 30 June 2023 have been prepared in the midst of the continuing turmoil of the war in Ukraine, global supply issues and high inflation not seen for a generation. This has seen Central Banks across the world raising interest rates to levels last seen before the start of the financial crisis in 2008. The Association has seen the effect of this environment in increased costs, claims inflation and latterly increased investment returns.

During the 2021/22 financial year the Association saw claim notifications stabilise and some cases where reserve releases were made from prior policy years' reserves. The current year ending 30 June 2023 has been very different with cladding notifications in the prior policy years seeing significant deteriorations which required the Board to consider a number of options at its Board meeting in March 2023 and follow up meeting in April 2023. This necessitated the deployment of significant manpower to review and estimate where possible the outcome of the reported but previously unreserved cladding notifications. The Board also sanctioned the de-risking of the investment portfolio to reduce volatility.

The result for the year is a deficit of £11.3 million (2022: surplus of £0.8 million) which resulted in the Association's capital and reserves decreasing from £39.9 million to £28.6 million. The Association continues to meet its regulatory capital requirements, with capital in excess of the Solvency Capital Requirement (SCR) set by the Prudential Regulation Authority (PRA).

At the renewal on 1 July 2022, there was an 'as expiry' renewal of the cladding cover provided, capped at an aggregate exposure for the Association. The Association saw further growth in membership during the policy year with four new Members joining the Association. At the end of the policy year the Association had 74 Members. Overall, total Call income of the Association was higher compared to the prior year, at £20.3 million (2022: £19.2 million) largely due to higher fee income being declared by Members at renewal compared to the prior year and the four new Members joining the Association. Reinsurance costs were lower than the prior year at £3.3 million (2022: £3.4 million). The underlying reinsurance rates at renewal saw an increase compared to the prior year but the reduction in total cost is largely due to the reinstatement premium paid in the prior year in respect of the 2009/10 policy year following the settlement of a large claim.

The investment income credited to the policy year, which is based on the expected longer-term rate of return, was marginally higher than the previous year at  $\pounds 2.6$  million (2022:  $\pounds 2.4$  million). This was the result of the larger projected portfolio when the budget was set, but the longer-term rate remained the same as the prior year at 2.6%.

Net claims incurred for the financial year were significantly higher than the prior year –  $\pounds$ 25.1 million against  $\pounds$ 1.0 million. Gross claims paid, at  $\pounds$ 3.8 million, were lower than the prior year's figure of  $\pounds$ 15.8 million but this simply reflects the timing of settlement. Reinsurance recoveries were also down at  $\pounds$ 0.2 million compared to  $\pounds$ 5.5 million in the prior year again reflecting timing of large claim settlements and recoveries made from reinsurers when settlement was agreed.

GAAP ultimate claims (consisting of paid, outstanding and IBNER) in the 2022/23 policy year were higher in value than in 2021/22 but the number of notifications were down at 130 (2022: 135 with nine accepted after the end of the 2021/22 policy year). The Association continues to see the development of notifications that involve cladding with some of those settling during the current year. However, where last year appeared to show promising signs that the deterioration seen over the previous three years was stabilising the current year has seen significant deterioration across a number of cladding notifications where claimants have become more active in pursuing their claims with a view to remedial action being completed as soon as possible following the continued negative publicity and pressure to take action to rectify unsafe cladding.

There remain a number of these notifications that are precautionary in nature, but with the potential to develop into significant claims against the Association. The potential liability is continually assessed as there is often limited information available to confidently predict settlement outcomes when notifications are first made. Using a consistent reserving approach to that of prior years, these cladding related notifications have seen a number of updates in claimed values which has driven a significant proportion of the deterioration during the current financial year. Gross outstanding claims at year end of  $\pounds$ 77.5 million have seen an increase in value compared to the prior year from  $\pounds$ 46.0 million. The reinsurers' share of outstanding claims increased to  $\pounds$ 14.0 million from  $\pounds$ 3.9 million reflecting the deterioration, with a  $\pounds$ 15.4 million increase compared to an improvement of  $\pounds$ 7.4 million in the prior financial year.

Operating costs were higher in 2022/23 at £6.1 million (2021/22: £5.8 million), reflecting an inflationary increase to the management fee and one off legal and professional fees. The balance on the underwriting (technical) account was a deficit of £11.6 million (2022: surplus of £11.4 million).

The following table shows a summary of the technical (underwriting) account for the year ended 30 June 2023 (based on UK GAAP).

Sources of income and expenditure	£m 2022/23	£m 2021/22
Calls and premiums	20.3	19.2
Return calls	0.0	0.0
Reinsurance premiums	(3.3)	(3.4)
Investment income (LTIR basis)	2.6	2.4
Net claims incurred	(25.1)	(1.0)
Net operating expenses	(6.1)	(5.8)
Balance of the technical account	(11.6)	11.4

# Table 1: Recent underwriting performance

The Association's market excess of loss reinsurance was renewed at 1 July 2023. The excess of loss programme reduces the impact of individual large losses on the Association. The Association retains the first £3m of every claim (except in the case of a cladding claim) above which the market reinsurance arrangements respond up to the £20m maximum limit of cover. In respect of losses arising from cladding claims, the Association retains the first £2m in the aggregate per Member per policy year and gives cover up to £5.0m in the aggregate per Member per policy year with reinsurance and a maximum aggregate limit of cover provided by the Association and reinsurers.

# **B.3. Investment performance**

In accordance with the investment policy, the investment mandate is updated on a regular basis. The asset allocation established within the mandate is principally determined to ensure that future cash flows arising from liabilities (principally claims reserves) are matched by available assets of the correct currency and duration. Effective risk management is therefore the principal driver of investment allocation.

Having established a matched portfolio, investment risk is accepted to achieve the best return available from the surplus assets.

Some factors that may influence future investment return are:

- Market performance: as affected by macro-economic, political or other factors
- Capital allocation and risk profile: determining the risk accepted into the portfolio
- Portfolio management: including asset allocation (both strategic and tactical)

The investment performance this year has experienced significant volatility. The net return from the Association's investment portfolio was broadly positive in all classes over the year and in line with market indices where available. However, the investment performance has suffered from the continued high inflation and increasing interest rate environment currently experienced in the United Kingdom and wider economies of the world.

In the year ended 30 June 2023, the overall investment return on investments was 2.7%, equivalent to a return of £2.2 million, compared to a long-term rate of 2.6%. The best performing asset class was equities, with a return of 10.2% before investment management expenses.

	2022/23		2022/23 2021/2	
Asset Class	Amount (£m)	% of portfolio	Amount (£m)	% of portfolio
Equities	15.0	17%	26.4	36%
Government bonds	34.7	40%	22.2	30%
Corporate bonds	30.8	36%	25.7	35%
Cash	6.0	7%	(0.0)	0%
	86.5	100%	74.3	100%

# Table 2: Investment portfolio by asset class

## Table 3: Investment return by asset class

Asset class	Total (£) 2022/23	Total (£) 2021/22
Equities	2,118,754	(4,044,815)
Government bonds	(196,388)	(930,259)
Corporate bonds	162,610	(3,299,093)
Cash	97,382	(2,888)
Investment management expenses*	10,776	10,776
	2,193,134	(8,266,279)

\*Investment management expenses are charged to the Association on an annual basis based on the total value of investments under management.

# **B.4. Performance from other activities**

As noted in B.1., the Association is not involved in any other activities.

# **B.5.** Any other information

The Association considers that no other material information requires to be disclosed.

# C. System of Governance

# C.1 General information on the system of governance

- C.1.1. Overview
- C.1.1.1. Board structure

# The Board

The Board of Directors of the Association is responsible for all strategic aspects of the business of the Association. In practice, it delegates some of its authority to sub-groups, and delegates responsibility for the day-to-day management of the Association to the Managers. The Managers are responsible for ensuring that appropriate information, which is adequate to enable the Board to discharge its duties and to oversee the business effectively, is provided on a timely basis. There are nevertheless a number of matters that are reserved exclusively for the Board, set out below, which are reviewed and updated at least annually.

Decisions regarding the following matters are reserved for the Board:

- policy year and call recommendations;
- rule changes;
- reinsurance;
- membership;
- risk and compliance;
- release calls;
- report and financial statements;
- SFCR;
- appointment of Auditor;
- remuneration of Auditor, Directors and Management Fee;
- D&O insurance;
- appointment and retirement of Directors; and
- approval of critical and important outsourcing arrangements and regulated roles that are specific to the Association.

The Board meets at least four times a year and comprises an independent non-executive chairman, up to twelve non-executive directors drawn from its Members, and two executive directors nominated by the Managers.

The Board's Terms of Reference are reviewed and updated at least annually.

## The Committee

Each Member Firm is entitled to nominate one of its partners or directors to sit on the Association's Committee. Members of the Committee meet twice each year, in March and September. All non-executive directors of the Association are also members of the Committee. Firms represented on the Association's Board are entitled to nominate a second Committee Representative should they wish to do so. The Committee does not carry out any regulated functions.

## Sub-groups of the Board

There are four sub-groups of the Board: the Audit Group, the Remuneration Group, Nominations Group and the Investment Strategy Group.

## Audit Group

The Audit Group comprises four non-executive directors of the Association (not being directors nominated by the Managers), one of whom is the Chair of the Association 'ex officio'. The duties of the Audit Group are to review and advise the Board in relation to the report and financial statements, the SFCR to the PRA, internal and external audit, and the robustness of internal financial systems and controls. The Audit Group meets at least three times a year and receives regular reports from the Managers, and from the Association's internal and external auditors.

## **Remuneration Group**

The Remuneration Group comprises four non-executive directors of the Association (not being directors nominated by the Managers), one of whom is the Chair of the Association 'ex officio'. The duties of the Remuneration Group are to review and advise the Board annually in relation to the fee paid to the Managers and remuneration paid to the non-executive directors. The Remuneration Group meets at least once a year.

### **Nominations Group**

The Nominations Group comprises the Chair of the Association 'ex officio', two other non-executive directors of the Association and one of the directors nominated by the Managers. The Nominations Group is responsible for reviewing and making recommendations to the Board in relation to suitable candidates for appointment or re-appointment as directors of the Association, candidates for appointment to regulatory roles and the appointment and re-appointment of the Chair of the Association. The Group also monitors the overall performance and collective skills of the Board and its sub-groups. The Nominations Group meets at least twice a year.

### Investment Strategy Group

The Investment Strategy Group consists of the Chair of the Association 'ex officio' and three nonexecutive directors of the Association. The Group meets at least once a year, and monitors the ongoing performance of the Association's investments and its overall strategic asset allocation. It is also responsible for considering whether to undertake a periodic review of the Association's wider investment strategy, taking into account the Association's economic capital benchmark, technical provisions, risk appetite and target return, and for monitoring the performance of the Association's investment managers.

Other sub-groups can be established to consider ad hoc items, for example, future strategy and emerging risks.

The Association's Board and sub-group structure is supported by the effective distribution of responsibilities across holders of Senior Management Functions (SMFs) and other Certification Functions (CFs). The Association's integrated responsibility and corporate governance model is recorded in its Management Responsibilities Map.

The Association's governance map and organisational chart provide a pictorial representation of the information described above (see **Appendix A**).

# C.1.1.2. Key functions

### The Managers

The Association has no direct employees and as such the Board relies on the Managers for day-to-day management functions. In accordance with the rules in the Conditions Governing Business part of the PRA Rulebook and the Solvency II Directive, the following business functions have been designated as Key Functions: Compliance, Risk Management, Internal Audit and Actuarial. All of these functions are provided by the Managers.

### Compliance function

The Compliance function is responsible for:

- identifying, assessing, monitoring and reporting on the Association's regulatory risk exposures;
- assessing the possible impact of legislative change and conducting assurance activity to monitor the appropriateness of compliance procedures against market good practice; and
- assisting, supporting and advising the Association in fulfilling its responsibilities to manage compliance risks.

The Chief Risk Officer (CRO) is responsible for day-to-day monitoring of, and reporting to the Board on, all compliance related matters.

### Risk Management function

The risk management function is responsible for:

- setting the overall risk management and strategic framework;
- identifying, managing, monitoring and reporting on current and emerging risks; and
- monitoring and assisting in the effective operation of the Association's risk-management framework and maintaining an accurate view of the Association's risk profile.

The CRO manages the day-to-day risk monitoring of, and reports to the Board on, all aspects of risk management.

### Internal Audit function

The Association's internal audit function operates a risk-based internal audit cycle to provide assurance over the appropriateness, operation and effectiveness of the system of governance including the internal control system.

Internal Audit's remit covers review of the Association's processes and controls, how these are being adhered to and implemented by all business areas and the timing and frequency of management reporting. Corporate governance is also subject to an annual review by internal audit.

The Internal Audit function reports findings and recommendations, deadlines for and progress with completion and assigned action owners, to the Audit Group.

### Actuarial function

The Managers have an in-house actuarial team which carries out the day-to-day actuarial activity, including the review of claims reserving and maintenance of the Association's internal models. The

Chief Actuary reports to the Board and the Audit Group on technical provisions, reinsurance and underwriting policy, and also contributes to the risk management function.

### Segregation of responsibilities

All the designated key functions are provided with the necessary authority, resource and independence that they require to fulfil their roles effectively. They each report to the Association's Board either directly or through designated Board sub-group. Their reports are standing items on the Board and sub-groups' agendas.

## **The Investment Managers**

Investment of the Association's funds is conducted by the Investment Managers in accordance with the Board's Investment Policy and is subject to internal compliance procedures.

# C.1.2. Material changes to the system of governance

There have been no material changes to the system of governance during the reporting period.

# C.1.3. Remuneration

The Association has a Remuneration Policy which sets out the principles and procedures under which the Remuneration Group operates.

The Association's key functions and services, with the exception of those provided by the non-executive directors, are provided by the Managers.

The Association's Remuneration Group agrees the management fee in accordance with the provisions of the Management Agreement. The fee is paid on a quarterly basis and no element of it is variable by reference to the Association's financial performance. TRC received £5,992,000 (2022 - £5,660,831) in respect of general management fees and risk management services.

The Association's Chair receives a fixed fee paid monthly in arrears. Other non-executive directors (except for the two Manager directors) receive an annual fee, with the non-executive directors who serve on any of the sub-groups receiving additional fees to reflect their additional responsibilities. These fees are paid in arrears monthly or at the end of each financial year. The level of remuneration is considered annually by the Remuneration Group, which makes recommendations to the Board. The two Manager directors receive no remuneration directly from the Association but are remunerated by the Managers.

No remuneration paid by the Association to its non-executive directors is based on the performance of the Association. The non-executive directors of the Association received remuneration of £173,854 (2022 - £159,984) for services rendered to the Association during the year. There have been no material changes to the remuneration policy compared to the prior year.

# C.1.4. Related party transactions

The Board, comprising the Chair, up to 12 representatives of the membership of the Association and two Manager nominees, is appointed to oversee the management of the Association on behalf of the Members. However, because of the mutual nature of the Association, all Members, being both insurer and insured, are in effect related parties.

The Association, which is limited by guarantee, has no share capital and is controlled by the Members, who are also its insureds. All Members enter into insurance contracts negotiated with the Association's managers on arm's length terms. These transactions are therefore with related parties and are the only transactions between the Association and its Members.

# C.2. Fit and proper requirements

The Association has well established procedures in place to ensure that all Certification Function holders remain fit and proper to carry out their duties and to discharge their responsibilities. In particular these individuals must:

- meet the requirements of the Managers' 'fit and proper' test and Standards of Business Conductethics policy;
- be capable of meeting their Prescribed Responsibilities; and
- report anything that could affect their ongoing suitability.

When considering an individual's fitness and propriety the following factors are considered:

- their competence and capability;
- their integrity and reputation; and
- their financial soundness.

When assessing an individual's competence and capability to take on a Certification Function role, all relevant matters are considered prior to their appointment. These include a review and assessment of:

- the competencies and capabilities required to fulfil the intended role. This is assessed throughout the recruitment process, particularly through interviews and using a Skills Matrix;
- the experience of the candidate and any additional training required; and
- whether the candidate's reputation would suit the role for which they are being considered, bearing in mind the factors set out within the FCA Handbook section 2.1.3 on fitness and propriety.

Fitness and propriety checks are made before an individual is appointed to carry out a Certification Function and periodically thereafter. These include:

- with the consent of the candidate, the completion of civil and criminal record checks through the use of a third-party provider;
- checking the veracity of any professional or other qualifications that are relevant to the role being applied for;
- obtaining references from the candidate's former employers; and
- consideration of any disclosures made by candidates (full supporting documentation will also be requested).

In determining a candidate's financial soundness, the following factors will be taken into account:

- any judgment debt or award in the United Kingdom or elsewhere;
- whether this remains outstanding or was not satisfied within a reasonable period; and
- whether the individual has made any arrangements with creditors, filed for bankruptcy, had a bankruptcy petition served on them, been the subject of a bankruptcy restriction order or any other related matter.

Prior to consideration for appointment, all directors of the Association complete a self-assessment of their skills, experience and capabilities relative to the responsibilities assigned to them under the new role. The results, which are added to the Skills Matrix maintained for all Directors, are reviewed by the CRO, discussed as necessary with the individuals concerned and fed into individual training and further recruitment plans.

Refer to **Appendix A** for a listing of the persons of the Association that are responsible for the key functions.

# C.3. Risk management system

The oversight of risk and the underlying corporate culture is fundamental to the future operations and success of the Association. It is an integral part of this approach that each individual is aware of the Association's aims and objectives and how they are achieved. The Board of the Association has a clear responsibility to understand the risk management activities of executive management.

It is a primary function of the Association Board and senior management to establish the Association's risk appetite and tolerances and to put in place the philosophy, structures, tools and methods to drive the risk management approach throughout the Association. It is vital in the discharge of its governance responsibilities that the Board understands inherent risks and the way these are measured, monitored, assessed and mitigated by management.

The Audit Group has delegated responsibilities from the Board to oversee the Internal Control Framework including the oversight of Internal Audit, External Audit, the Compliance Framework and Financial Reporting.

All individuals involved with business operations that allow the Association to manage risk, including control owners, are expected to be aware of the Association's approach to risk management. This is also the expectation of regulators and so those individuals that lead risk assessments or manage material controls or outsourced activities are considered by the Association to be certification functions (roles that could cause significant harm) and are consequently subject to enhanced due diligence by the Managers.

## Key Risks and Mitigants

The key risks faced by the Association and the associated mitigants will be as follows:

## **Underwriting Risk**

Underwriting risk which arises from two sources – adverse claims development (reserve risk) and inappropriate underwriting (premium risk). Reserve risk is managed by the Association's policy of setting prudent reserves for individual claims (evidenced by the release of redundant reserves shown in the financial statements) and frequent reviews of estimates, including oversight of large claims by senior claims directors. Prudent incurred but not enough reported (IBNER) reserves are also maintained.

Premium risk is managed by having in place a clear underwriting philosophy, procedures and controls in relation to pricing, rigorous selection criteria for the admission of new Members and diversification of risks. Reinsurance is also used to mitigate underwriting risk. Reinsurance may also be used in respect of certain risks where additional protection is deemed appropriate.

### Market Risk

Market risk refers to the risk of losses on the Association's investment portfolio arising from fluctuations in the market value of the underlying investments. There is a clear investment strategy which is subject to regular review. The principal objectives are to match investments with the claims liabilities in terms of duration, to hold a diversified portfolio of investment types with high quality fixed interest government securities and hold appropriate levels of corporate bonds and equities and, within that overall context, to maximise the return generated at an agreed level of risk.

### **Credit Risk**

Credit risk arises from the possibility of default by one or more counter-parties which may include, reinsurers, deposit takers and Members. This risk is managed by undertaking appropriate due diligence on prospective counterparties. This may include carrying out financial checks on prospective Members, reviewing credit ratings for reinsurers and monitoring these over time, restricting exposure to individual deposit takers and operating a robust credit control regime.

# **Operational Risk**

Operational risk covers the risks arising from the failure of internal processes, people or systems or from external events. A comprehensive Procedures Manual covers every material aspect of management of the Association.

# **Risk Management Framework**

The risk management framework helps the Board deliver the Association's strategic objectives; it is managed by the Risk function and overseen by the Association's Board.

The Risk function is responsible for:

- identifying, managing, monitoring and reporting on current and emerging risks;
- setting the overall risk management and strategic framework; and
- monitoring and assisting in the effective operation of the Association's risk management framework and maintaining an accurate view of the Association's risk profile.

The Association's risk management policy sets out how the risk management framework supports the principles and characteristics of the Association when managing its strategic objectives, risk appetite and capital needs along with the necessary supporting culture. The policy also sets out how operational elements are devolved to the Managers while oversight is retained by the Directors.

The Association exists to benefit its Members which requires maintenance of financial strength to ensure that claims can be met in extreme circumstances and that unbudgeted Calls are avoided. The Association needs to be measured when taking, managing and monitoring risks that pose a threat to its longevity, strategic objectives and capital position.

It is important that the Association's risk management framework considers:

- the wider risks to its Members business model as well as the more traditional risk management considerations expected from insurers under Solvency II;
- a proportionate approach to risk management that is reflective of the nature, scale and complexity of the Association's operations, especially considering the monoline nature of its business; and
- transparency and accountability between the Association and the Managers.

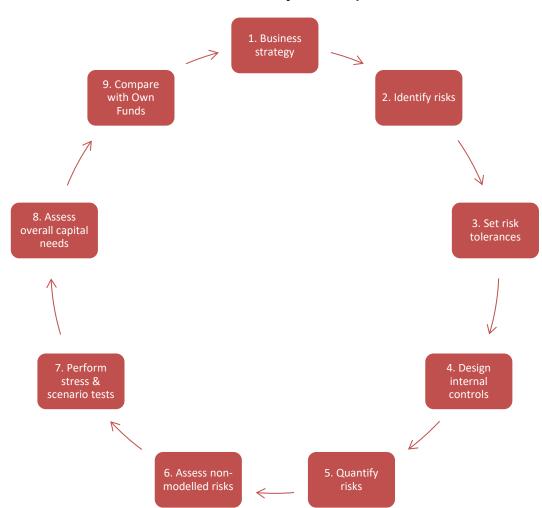
The policy sets out a number of standards that help the Association achieve these targeted outcomes:

- Identify Maintain a risk register of all significant risks to the Association aligned with one of the available risk categories and the "material" / "important" controls that are used to manage these risks. Ensure completeness of the risk universe and the controls environment, regularly back testing against results and reviewing risk incidents. The main management tool used by the Association to assist in assessing the systems and controls is a comprehensive risk register.
- **Assess** Assess the impact of all risks in the Risk Register at the 1-in-10 and 1-in-200 confidence level using a score of 1 5. Assess the effectiveness of the controls supporting risks (through self-attestation).
- **Monitor** Measure the current risk exposure against the Board's risk appetite as set out in the Risk Appetite Statements and as devolved into Risk Limits, Key Control and Key Risk Indicators.
- **Respond** Where there are instances of risk taking outside the Board's expectations (outside risk appetite), ensure Board approved remediation actions are executed in a timely manner.
- **Report** Report exceptions to the Board where the risk profile is outside the Board's Risk appetite or material controls are not operating in line with expectation. The reporting should also consider risk incidents, emerging risks and updates on remediation actions. At least annually, prepare an Own Risk and Solvency Assessment (ORSA) report, summarising the results of all risk management activities (ORSA process).
- **Risk Incidents** Capture all risk incidents (unexpected events that cause, or nearly cause, a financial or reputational impact due to a failed control or unforeseen exposure) and update the processes and control environment in order to avoid repetition.
- **Emerging risks** Be forward looking in risk identification and consider risks that may emerge for the Association due to internal or external change.

# C.4. Own Risk and Solvency Assessment (ORSA)

The ORSA is carried out in accordance with the Association's ORSA Policy (the Policy). The Policy sets out required standards and guidance for conducting the ORSA process and reporting to ensure all relevant regulatory and business requirements are continuously met. The purpose of the Policy is to assist the Board in implementing consistent processes to demonstrate the link between business strategy, risk appetite, risk profile and solvency needs. The Policy is reviewed and approved annually by the Board.

The ORSA process, which incorporates the risk monitoring and reporting activities performed by the Association's Key Control Functions, operates continuously throughout the year as part of day-to-day business operations. Outcomes of the process and conclusions drawn are recorded in an annual report presented to and signed off by the Board. Key steps within the ORSA process are set out in Chart 1 below.



#### **Chart 1: Summary of ORSA process**

From a strategic perspective, the annual ORSA report provides the Board with a comprehensive assessment of the capital required to meet the Association's strategic objectives over the next three years, based on its projected business plan and the risk profile this generates. From an operational point of view, ORSA processes and results are used to inform and support the Board when making key decisions, for example on calls on Members, returns of call, pricing, reinsurance purchase and investment strategy.

The 2023 ORSA includes an assessment of both the economic and regulatory capital position of the business projected to 30 June 2023 and for the next three years by reference to the Economic Capital Benchmark (ECB), SCR and MCR.

The ECB defines the amount of capital that must be held to implement the business strategy for the next three years to cover the risk of losses from all potential sources. The risk appetite (or ECB requirement) is set at the 99.5th level of confidence.

The SCR defines the amount of capital that the Association must hold to satisfy regulatory requirements. The benchmark set for the SCR is also at the 99.5th level of confidence, but measured over a one-year time-horizon.

The MCR, which represents the absolute minimum level of capital that the Association must hold to avoid regulatory action, is also measured over a one-year period but reflects the 85th level of confidence.

The Association has used the Solvency II Standard Formula to calculate its SCR and MCR. The annual ORSA report is reviewed by the Board to ensure that it is accurate and provides the necessary information for capital allocation and strategic planning purposes. Once the Board is satisfied, it approves the report which is then submitted to the PRA.

The ORSA report is produced annually, which is consistent with the stable nature of the Association's capital needs over time. The ORSA may be undertaken more frequently if specific triggers occur which are set out in the Policy. However, none of these events has occurred since the last ORSA was prepared.

# C.5. Internal control system

The Association's internal control system refers to a combination of activities carried out to eliminate or reduce the likelihood of risks materialising that are beyond the level of risk appetite considered within business plans and strategy.

Activities include:

- control management undertaken by the business, including half-yearly control attestations
  provided to the CRO as part of the risk register update. Each identified control owner attests
  to the performance and effectiveness of their control environment over the previous six months.
  The CRO reports the results and any associated recommendations every six months to the
  meetings of Wren Managers and to the Board at the corresponding meeting;
- annual review and re-assessment of the Association's key risks by relevant risk owners, independently challenged by the CRO and reported to the Managers and to the Board halfyearly;
- annual stress and scenario testing (including reverses stress tests) of the assumptions within the business plan to determine the financial, reputational, operational and capital impact of extreme adverse events. An agreed set of tests relevant to the Association's business plan and strategy are run by relevant members of the Finance and Actuarial Functions, reported to the CRO and included within the annual ORSA report;
- annual review of capital calculations, including underlying assumptions and associated projections by the Actuarial team;
- annual review and assessment of the effectiveness of the Association's risk management framework by the CRO;
- regulatory guidance, 'horizon scanning', recording and quarterly reporting of operational losses (actual, potential and near misses) and compliance breaches to the Board;
- half-yearly compliance monitoring and reporting to Wren Managers and the Board; and
- independent assurance reviews conducted by Internal Audit.

Where control deficiencies exist, remedial actions, the person responsible for taking them and the timeframe within which the control deficiency will be addressed, are recorded and monitored by the CRO.

The Association is required to establish and implement the compliance activities necessary to demonstrate that it meets its regulatory expectations. These activities should be proportionate to the nature, scale, risk and complexity of the business. There are seven key areas in which the Compliance Function operates:

- The compliance system must make use of the "three lines of defence" model where the:
  - 1st Line: Business roles that are primarily responsible for achieving defined regulatory outcomes;
  - 2nd Line: The Risk and Compliance function, providing an independent view on the performance against risk and compliance activities. There could be times when the Risk and Compliance team will lead on regulatory obligations and will act as a "1st line" role, but this should be minimised;
  - 3rd Line: The Internal Audit function, providing independent assurance to a Non-Executive Director via the Audit Group.
- Identify all necessary controls for the business to demonstrate compliance with the regulatory responsibilities of the Managers and the Association in a proportionate manner, in line with the nature, scale and complexity of the business.
- Establish processes to regularly review and update the areas in scope of the compliance manual and the business controls, as necessary, to reflect any changes in the regulatory requirements, statutory requirements or changes in the nature, scale or complexity of the business activities.
- Create awareness of the business controls expected to be operated by various business teams, particularly following a change in the controls listed.
- Integrate controls within the Risk Registers for the Managers and the Association as appropriate.
- Perform on-going compliance monitoring and report findings to the senior management and the Board via the Compliance Dashboard.
- Escalate exceptions to the relevant Group, Managers' Board or the Association's Board.

The key elements of the compliance system are:

- Identifying internal (following projects) and external change (horizon scanning) to the status quo.
- Assessing the updates required from time to time to compliance activities
- Monitoring the effectiveness of the compliance activities as part of the compliance dashboard
- Responding to exceptions in a timely manner through appropriate management action.

# C.6. Internal Audit function

Internal Audit, provided by the Managers on behalf of the Association, provides independent assurance, advice and insight to the Board, designed to add value to the business and improve its operational effectiveness. It helps the Association to accomplish its objectives by bringing a systematic, disciplined approach to the evaluation of the effectiveness of its governance, risk management and control processes.

The Internal Audit Function is governed by written Terms of Reference, setting out the function's role, mandate, independence and authority to act. The internal audit function is responsible for preparing:

- an internal audit universe based on the risks within the Association's risk register;
- a five-year strategic internal audit plan using a risk based approach for the timing and frequency of intended reviews; and
- an annual internal audit programme taking into consideration previous audit findings or issues arising from the occurrence of material unexpected losses, regulatory breaches or incidents involving financial crime as well as in response to feedback from regulators and management.

The internal audit universe and the annual internal audit programme are presented at each meeting of the Audit Group.

The internal audit function and holder of the associated regulatory role for the Association under the Senior Managers Regime, reports all findings and recommendations arising from the review work performed, to the Audit Group at each meeting and has regular discussions with the chairman of the Audit Group between meetings. Included within the internal audit function's reports is an update on the

implementation by assigned individuals of previous recommendations. Material issues not addressed within agreed timescales are escalated to the Board.

The internal audit function has no direct operational responsibility or authority over any of the activities audited and is not permitted to implement internal controls, develop operational procedures, prepare records or engage in any other activity that may impair its judgement. The internal audit function is obligated to report to the Audit Group any interference and related implications in determining the scope of internal audit reviews, performing work and communicating results.

The internal audit function is independent from the organisational activities audited and free to exercise its assignments without impairment and on its own initiative in all areas. The internal audit function reports directly to the Chair of Audit Group.

# C.7. Actuarial Function

The Association's Actuarial Function is made up of an internal actuarial team headed by a Chief Actuary employed by the Managers.

The Chief Actuary reports to the Managers' CFO. The Actuarial Function has responsibilities for the calculation of the Association's reserves and Solvency II technical provisions, its capital modelling and for providing analytical support to underwriters.

In accordance with Article 48 of the Solvency II Directive, The Chief Actuary has four main duties:

- to assess the appropriateness and adequacy of the Association's Solvency II technical provisions;
- to provide an opinion on the underwriting policy;
- to provide an opinion on the adequacy of reinsurance arrangements; and
- to contribute to the Association's risk management.

# C.8. Outsourcing

Outsourcing is the use of a third party (either an affiliated entity within the same group or an external entity) to perform activities on a continuing basis that would normally be undertaken by the Association. The third party to whom an activity is outsourced is a 'service provider'.

The Association's approach to outsourcing is governed by the principles and standards set out in its Outsourcing Policy. This Policy acts as a guide to the Managers for assessing the materiality of risks associated with outsourcing any given activity or service and the steps that must therefore be taken to mitigate and manage this risk effectively.

The Policy establishes two fundamental principles:

- that the decision to outsource activities assessed as Critical (C) or Important (I) to the Association will be reserved for the Board; and
- the control framework through which outsourcing benefits and risks are assessed, controlled and monitored will be sufficiently robust to ensure that the Association's outsourcing arrangements will give advantage in practice.

Outsourcing is categorised as C or I if it would jeopardise adherence to the regulators' Threshold Conditions, which are required for the Association to maintain its UK regulatory authorisation. The assessment of materiality determines at the outset whether the nature of the outsourced arrangement will make it C or I, after which the same stages for approval will be followed, although proportionate to the nature and materiality of the activities to be outsourced.

The starting point is to compare the potential benefits with the foreseeable risks, to see whether there is sufficient value in the proposition to go through a tender process. The scoring used in this viability check to assess whether the benefits outweigh the risk, is set out as an appendix to the Outsourcing Policy.

Once the viability check is passed, the business sponsor will arrange for specific due diligence on a number of providers before presenting a value proposition and preferred service provider to either Wren Managers' Board or, for C and I arrangements, the Board of the Association, for consideration and approval. The necessary due diligence, minimum contractual terms and approval process to be followed are set out in various appendices to the Outsourcing Policy and designed to ensure that:

- adequate review and assessment has been carried out on the impact of the outsourcing on the Association's risk profile and contingency plans in the event of service failure by the selected provider;
- the selected service provider has the ability, capability and legal authority to meet the Association's business requirements and is free of any conflicts of interest relevant to the outsourcing;
- the service provider is financially sound, professionally competent, appropriately experienced and has adequate insurance cover to meet its contractual obligations;
- contracts between the service provider and the Association setting out the duties and responsibilities of both parties are signed-off by appropriately authorised signatories and comply with all relevant legal and regulatory requirements;
- control mechanisms established by the Managers for monitoring the performance and quality of services provided by a third party are commensurate with the nature and materiality of the risk to which they expose the Association; and
- the outsourcing does not impair the Association's systems of governance or increase the level of operational risk.

The Association's C and I outsourcing arrangements relate to:

- the appointment of its Managers; and
- the management of its investments by the investment manager, Mercer.

The Board bears ultimate responsibility for outsourced functions, services, or activities and related governance.

# C.9. Adequacy of system of governance

The Board considers that the System of Governance is appropriate for the nature, scale and complexity of the inherent risks facing the Association.

# C.10. Any other information

The Association considers no other information material to be disclosed.

# **D. Risk profile**

The Association is focused on the identification and management of exposure to risk through its core activity as a provider of insurance services. The key areas of risk faced by the Association can be classified as follows:

- Underwriting risk incorporating premium and reserving risk;
- Market risk incorporating equity risk, interest rate risk, spread risk and currency rate risk;
- Counterparty default risk being the risk that a counterparty is unable to pay amounts in full when due;
- Liquidity risk being the risk that cash may not be available to pay obligations as they fall due;
- Operational risk being the risk of failure of internal processes or controls; and
- Strategic risk being the risk that strategy is poorly set, executed or is unresponsive to external developments.

The Association manages these risks through the half-yearly Risk Register update, which uses metrics to monitor risk outcomes and control effectiveness and receives attestation on less significant controls from Risk Owners. Risk outcomes are compared with the results of the Association's SCR, outcomes

of stress and scenario testing, self-reported Risk Incidents and Internal Audit findings to ensure that a rounded consideration of the Association's risk profile is provided to the Managers and to the Board.

The assumptions underlying the Solvency II Standard Formula SCR are considered to, be a good fit, generally, with the Association's risk profile.

	2023	2022
Key areas	% of SCR	% of SCR
Underwriting risk	70.6%	59.9%
Market risk	21.3%	33.7%
Credit risk	2.6%	2.2%
Operational risk	5.6%	4.2%

# Table 4: Split of SCR by risk category

# D.1. Underwriting risk

The Association provides Members with cover for professional indemnity risks. The Association sets a projected level of Call based on a target confidence level, such that the call and investment income are expected to be sufficient to meet net claims incurred over the full development of the policy year. The development of claims is monitored on a quarterly basis by Wren Managers and the Board of the Association.

# Reinsurance

The excess of loss programme reduces the impact of individual large losses on the Association. The Association retains the first £3m of every claim (except in the case of a cladding claim) above which the market reinsurance arrangements respond up to the £20m maximum limit of cover. In respect of losses arising from cladding claims, the Association retains the first £2m in the aggregate per Member per policy year and gives cover up to £5.0m in the aggregate per Member per policy year with reinsurance and a maximum aggregate limit of cover provided by the Association and reinsurers. These risk tolerances are set by the Board.

# Management of claims cost – Member risk management

The Association's strategy is to help its Members to prevent and avoid the occurrence of incidents while ensuring the efficient handling and management of claims when they do occur. To facilitate this strategy, the Association has established programmes to ensure high levels of claims management and to reduce claims risk. This includes an extensive Member risk management programme comprising a regular cycle of visits and reviews, where potential risk areas are identified, particularly those arising from new areas of practice, and measures are recommended for their control.

# Reserving process

The Association establishes provisions for unpaid claims, both reported and unreported, and related expenses to cover its expected ultimate liability. These provisions are established through the application of standard actuarial techniques (including the chain ladder and Bornhuetter-Ferguson methods) and non-standard assumptions for cladding notifications. The results are presented to the Managers' Reserving Committee, which meets at least twice a year to review and challenge the setting of reserves. They are reviewed annually by the Audit Group. In order to minimise the risk of understating these provisions, the assumptions made and actuarial techniques employed are reviewed in detail by senior management.

The Association considers that the liability for insurance claims recognised in the statement of financial position and the Solvency II balance sheet is reasonable, understanding that actual experience will differ from the expected outcome.

# Sensitivity testing of underwriting risk

The Association carries out sensitivity testing on its claim reserves. The results of sensitivity testing are set out below, showing the impact on surplus/deficit before tax, gross and net of reinsurance, and capital and reserves. The sensitivity analysis assumes that a change in loss ratio is driven by a change in claims incurred.

# Table 5: Impact of an increase in loss ratio by 5 and 30 percentage points

	2023 £	2022 £
Gross	1,014,075	959,125
Net	850,903	789,150

A 5 percent decrease in loss ratios would have an equal and opposite effect.

	2023	2022
	£	£
Gross	6,084,452	5,754,750
Net	5,105,416	4,734,903

A 30 percent decrease in loss ratios would have an equal and opposite effect.

# D.2. Market risk

Market risk is the risk of adverse financial impact as a consequence of market movements such as currency exchange rates, interest rates and equity price changes. Market risk arises due to fluctuations in both the value of assets and liabilities.

The investment strategy, which is reviewed periodically, is set by the Board upon recommendation from the Investment Strategy Group and with the assistance of external investment consultants where appropriate. The strategy reflects the risk appetite of the Association and is designed to maximise return whilst holding a risk level deemed acceptable. The policy allows the investment managers to invest a proportion of the portfolio in assets which carry a greater risk but potentially higher return, such as equities, with the majority in investments such as government bonds, corporate bonds and cash. The investment strategy is managed on a fiduciary management model.

The asset allocation of the investment portfolio is monitored by the Managers. Where an asset class exceeds its permitted range, the investment managers are authorised to carry out a rebalancing exercise, in order to restore the allocation to the correct position.

# The prudent person principle

Under the Association's investment policy, all of its investments are invested and managed in accordance with the 'prudent person principle', meaning the duties of the Investment Managers are discharged with the care, skill, prudence and diligence that a prudent person acting in a like capacity would use in the conduct of an enterprise of like character and aims. More specifically the portfolio:

- is invested in assets and instruments whose risk can properly be identified, measured, monitored, managed, controlled and reported;
- ensures the security, quality and liquidity of the portfolio as a whole;
- is appropriate to the nature, currency and duration of the Association's insurance liabilities;
- includes derivative instruments only where they contribute to a reduction of risks or efficient portfolio management and; only a prudent level of unlisted investments and assets;
- is diversified to avoid excessive reliance on any asset, issuer or group, or geographical area.

The funds are invested by the Investment Managers in accordance with parameters set by an Investment Mandate. The Investment Mandate provides a framework to the Investment Managers for the management and stewardship of the investment assets in conformity with the business and investment objectives and sets the parameters within which the Association's assets may be invested. It is considered and approved by the Board on an annual basis and ad hoc as required and is subject to the Association's Investment Policy. The Investment Managers report to the Board at each meeting.

## Interest rate risk

Interest rate risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in interest rates. Interest rate risk arises primarily from the nature and term of investments held and is managed through the buying and selling of appropriate fixed interest securities of different durations.

The Association uses a number of sensitivity management tools to understand volatility of surpluses/deficits. The table below shows the effects of a 3.0% increase or decrease in interest on earnings from debt securities:

# Table 6: Impact of an increase or decrease in interest rates

	2023 £	2022 £
3.0% (2022: 0.5%) increase in interest rates	2,195,171	24,381
3.0% (2022: 0.5%) decrease in interest rates	(2,195,171)	(24,381)

## Equity price sensitivity analysis

The Association is exposed to price risk through its holding of equities. The exposure through equities is limited to a controlled proportion of the overall portfolio. At the year end the holding in equities was 17% (2022 - 35%) of the investment portfolio. The value of the equity holding at the year end amounted to £15.0m (2022 - £26.4m).

The table below shows the anticipated change in investment market values from a 5% increase or decrease in underlying prices:

# Table 7: Impact of 5% change in investment market values from a 5% increase or decrease in underlying prices

	2023 £	2022 £
5% increase in equity price	751,470	1,319,867
5% decrease in equity price	(751,470)	(1,319,867)
5% increase in corporate bond price	1,537,936	1,283,295
5% decrease in corporate bond price	(1,537,936)	(1,283,295)
5% increase in fixed interest price	1,733,806	1,109,722
5% decrease in fixed interest price	(1,733,806)	(1,109,722)

The table above demonstrates the effect of a change in a key assumption while other assumptions remain unchanged. It should be noted that these sensitivities are non-linear, and larger or smaller impacts should not be extrapolated or interpolated from these results. Management actions could include selling investments, changing investment portfolio allocation and taking other protective action. In addition, the financial position of the Association may vary at the time that any actual market movement occurs.

# D.3. Credit risk

Credit risk refers to the risk that a counterparty will default on its contractual obligations resulting in financial loss to the Association.

The key areas where the Association is exposed to credit risk are:

- amounts recoverable under reinsurance contracts;
- amounts due from Members; and
- counterparty risk with respect to cash and investments.

### Amounts recoverable on reinsurance contracts

The Association is exposed to credit risk from a counterparty failing to comply with its obligations under a contract of reinsurance.

The excess of loss reinsurance programme is placed through Gallagher Re, a Lloyd's broker. The Association has set selection criteria whereby each reinsurer is required to hold a credit rating of at least "A-" at the time the contract is made. The reinsurance is placed with Lloyd's and company market underwriters. This is monitored by the Board.

## Amounts due from Members

Amounts due from Members represents premium owing to the Association in respect of insurance business written. The Association manages the risk of Member default through a screening process to ensure the quality of new entrants to the Association and the ability to cancel cover and outstanding claims to Members that fail to settle amounts payable. The Association's policy is that Members should have paid all debited calls within 30 days. Amounts written off as bad debt have been minimal over recent years.

# Counterparty risk with respect to cash and investments

The majority of the Association's investments are invested in funds managed by Mercer which are not rated by external ratings agencies. The policy allows for investment in funds with equities, fixed interest securities, corporate bonds and cash.

The average ratings of the funds are monitored by the Association's Investment Strategy Group, with assistance from Mercer. The fund credit ratings allocated by Mercer and the underlying credit ratings of the investments held within the funds are reviewed by the Group to ensure that materially all investments are at least rated as investment grade. The Group also ensures that Mercer monitors the underlying investments to limit the risk of default.

The remaining financial assets with no rating relate to Member and other debtors amounting to £243,367 (2022: £512,372).

The following tables provide information regarding credit risk exposure for financial assets with external credit ratings.

# Table 8: Credit risk exposure by asset category

	2023	2022
	£	£
Corporate bond investments	30,758,723	26,447,149
Fixed interest investments	34,676,130	22,764,271
Equity investments	15,029,407	34,326,696
Reinsurers share of technical provisions	14,005,712	5,155,000
Member and other debtors	243,367	95,228
Deposits with credit institutions	6,046,436	1,920,120
Cash at bank	6,078,225	7,478,967
Total financial assets bearing risk	106,837,999	98,187,430

## Table 9: Credit risk exposure by rating band

	2023	2022
	£	£
AAA	-	-
AA	7,820,885	-
A	12,263,053	12,375,271
BBB+ and below	-	-
No rating	86,754,062	74,770,061
Total financial assets bearing risk	106,838,000	87,145,332

The unrated exposures relates principally to the funds that are invested with Mercer.

# D.4. Liquidity risk

Liquidity risk is the risk that cash may not be available to pay obligations as they fall due at a reasonable cost. The Association has adopted an investment policy which requires the maintenance of significant holdings in cash funds and short term deposits to ensure sufficient funds are available to cover anticipated liabilities and unexpected levels of demand. Short term cash needs are monitored to ensure the most efficient investment of cash balances.

The following table provides a maturity analysis of the Association's financial assets representing the date that a contract will mature, amounts are due for payment or the asset could be realised without significant additional cost:

# Table 10: Maturity bands by asset category

At 30 June 2023	Short term assets £	Within 1 year £	1-2 years £	2-5 years £	Over 5 years £	Total £
Quoted shares and variable field securities	15,029,407	-	-	-	-	15,029,407
Debt securities and other fixed income securities	65,434,853	-	-	-	-	65,434,853
Deposits with credit institutions	6,046,436	-	-	-	-	6,046,436
Reinsurers' share of outstanding claims	-	-	157,586	5,128,052	8,720,074	14,005,712
Direct insurance operations - Members	26,992	-	-	-	-	26,992
Reinsurance operations	216,375	-	-	-	-	216,375
Taxation	788,432	-	-	-	-	788,432
Cash at bank	6,078,225	-	-	-	-	6,078,225
Accrued Interest	-	-	-	-	-	-
Other debtors and prepayments	-	-	-	-	-	-
Total assets	93,620,719	-	157,586	5,128,052	8,720,074	107,626,431

At 30 June 2022	Short term assets £	Within 1 year £	1-2 years £	2-5 years £	Over 5 years £	Total £
Quoted shares and variable field securities	26,397,345	-	-	-	-	26,397,345
Debt securities and other fixed income securities	47,860,345	-	-	-	-	47,860,345
Deposits with credit institutions	(0)	-	-	-	-	(0)
Reinsurers' share of outstanding claims	-	-	47,572	1,554,734	2,314,694	3,917,000
Direct insurance operations - Members	72,050	-	-	-	-	72,050
Reinsurance operations	440,322	-	-	-	-	440,322
Cash at bank	8,458,270	-	-	-	-	8,458,270
Accrued Interest	-	-	-	-	-	-
Other debtors and prepayments	-	-	-	-	-	-
Total assets	83,228,332	-	47,572	1,554,734	2,314,694	87,145,332

Short term assets are those assets that are due to mature, are receivable or can be liquidated/sold within a period of six months from any specified date. Furthermore, the maturity period of the investments in funds are defined as the settlement date once a trade out of the fund is initiated.

The following is an analysis of the estimated timings of net cash flows by financial liability. The timing of cash flows is based on current estimates and historic trends. The actual timings of cash flows may be materially different from those disclosed below:

At 30 June 2023	Short term liabilities £	Within 1 year £	1-2 years £	2-5 years £	Over 5 years £	Total £
Gross outstanding claims	-	872,465	4,268,254	31,524,452	40,876,348	77,541,519
Direct insurance operations - Members	-	131,886	-	-	-	131,886
Reinsurance operations	607,775	-	-	-	-	607,775
Taxation	-	-	-	-	-	0
Other Creditors	774,817	-	-	-	-	774,817
Total liabilities	1,382,593	1,004,351	4,268,254	31,524,452	40,876,348	79,055,997

### Table 11: Maturity bands by liability category

	Short term	Within 1			Over 5	
At 30 June 2022	liabilities £	year £	1-2 years £	2-5 years £	years £	Total £
Gross outstanding claims	-	558,472	2,753,016	20,247,798	22,423,740	45,983,027
Direct insurance operations - Members	-	9,138	-	-	-	9,138
Reinsurance operations	561,244	-	-	-	-	561,244
Taxation	-	-	-	-	-	0
Other Creditors	705,186	-	-	-	-	705,186
Total liabilities	1,266,430	567,610	2,753,016	20,247,798	22,423,740	47,258,594

The total assets of the Association, excluding any reinsurers share of outstanding claims is highly liquid and generally available to settle any potential liability that falls due on the Association within a trading range of less than 5 days.

# Expected profit in future premiums

The Association calculates the value of expected profit in future premiums by comparing the present value of expected future cash inflows with the present value of expected future cash outflows in respect of the same business. These cashflows are evaluated in accordance with the technical provisions calculation basis requirements set out in the Solvency II Directive and Commission Delegated Regulation. As at 30 June 2023, the Association's expected profit in future premium is  $\pounds 3.3m$  (2022 -  $\pounds 5.2m$ ).

# D.5. Operational risk

Operational risks relate to the failure of internal processes, systems or controls due to human or other error. In order to mitigate such risks the Association documents all key processes and controls in a procedures manual. This manual is embedded into the organisation, updated on a continuous basis and available to all staff. Compliance with the procedures and controls documented within the manual is audited on a regular basis through the internal audit function which is directed and reviewed by the Managers and the Audit Group. A staff handbook contains all key employment policies that have also been documented.

Operational risk is also measured through a set of risk scenarios – those scenarios used in the Association's most recent ECB calculation relate to the following operational aspects of the strategy and business model:

- reliance on third parties;
- compliance failure;
- loss of key staff;
- underwriting;
- reinsurance;
- claims;
- business interruption;
- inaccurate management information; and
- internal or external fraud.

Operational risks relating to 'people' are controlled by the Managers through succession planning; staff training; having adequate professional indemnity insurance; validation of references; background checks and the segregation of duties.

Systems are controlled through data back up; Disaster Recovery design and regular testing of the Association's Business Continuity Plan.

All key control processes are documented in the Association's various operational policies and procedure manuals. Compliance is tested and monitored by the Association's Compliance, Risk Management and Internal Audit functions and reported to the Board by the CRO and Internal Audit respectively.

# D.6. Other material risks

The Association has not identified any other material risks that it considers necessary for disclosure.

# D.7. Any other information

The Association considers no other information material to be disclosed.

# E. Valuation for solvency purposes

This section provides information on the valuation of assets, technical provisions and other liabilities within the Association's SII balance sheet at 30 June 2023.

In accordance with SII valuation regulations the Association has valued its assets and liabilities at fair value. Fair value is the amount for which an asset could be exchanged or a liability settled between knowledgeable, willing parties in an arm's length transaction.

The Association applies the methodology and valuation hierarchy in accordance with Article 75 of the Level 1 Directive (or where specifically provided for by Delegated Acts):

- As the default valuation method the Company values assets and liabilities using quoted market prices in active markets for the same assets or liabilities;
- Where the use of quoted market prices in active markets for the same assets or liabilities is not
  possible, assets and liabilities are valued using quoted market prices in active markets for
  similar assets and liabilities with adjustments to reflect differences;
- Where these criteria are not met, alternative valuation methods are used.

# E.1. Valuation of assets

The following table sets out the value of the Association's assets at 30 June 2023 and 2022.

# Table 12: Valuation difference between assets held on a GAAP basis and SII basis

	Assets per GAAP	2023 Assets per Solvency II		Assets	2022 Assets per Solvency	Variance
	£m	£m	£m	per GAAP £m	ll £m	£m
Financial investments	86.5	86.5	-	74.3	74.3	-
Reinsurance recoverable	14.0	8.9	5.1	3.9	7.4	(3.5)
Other assets	7.2	7.1	-	9.0	9.0	-
Total Assets	107.7	102.6	5.1	87.1	90.6	(3.5)

In general, the valuation method of assets is aligned with the statutory accounts and so the basis of preparation aligns with the accounting policies outlined in the Association's annual Report and Financial Statements in note 1. Exceptions to these methods are outlined in the relevant sections below.

### Investments

The Association's investments are valued for Solvency II purposes on the same basis as the annual financial statements, which follow UK GAAP. All of the Association's investments are traded on mainstream exchanges.

### Reinsurers' share of technical provisions

The difference between the GAAP and Solvency II values for reinsurers' share of technical provisions reflects the difference in methodology used to calculate the underlying technical provisions under the two bases. This is set out in more detail in the Technical Provisions section below.

# Other assets

The differences in the valuation between UK GAAP and Solvency II could arise from the recognition of accrued interest, if applicable, which could be recognised for Solvency II purposes under Investments

and for UK GAAP purposes under 'other assets'. All other assets are valued for Solvency II purposes on the same basis as the GAAP financial statements.

There were no changes to any of the recognition criteria or valuation methods during the year.

# E.2. Technical provisions

At 30 June 2023, the Association held gross technical provisions (including risk margin), valued for Solvency II purposes, of £61.5m. This is an increase on the 30 June 2022 figure due to a number of deteriorations of existing notifications during the last 12 months.

The technical provisions are evaluated by the Actuarial Function and whilst professional judgement has been exercised in all instances, projections of future ultimate losses and loss expenses are inherently uncertain due to the random nature of claim occurrences. The accuracy of the results is dependent upon the accuracy of the underlying data and additional information supplied to the actuarial team.

The following table shows the analysis of these provisions between best estimate and risk margin at 30 June 2023 and 2022:

# Table 13: Valuation difference between technical provisions held on a GAAP basis and SII basis

		2023			2022	
	Gross	RI	Net	Gross	RI	Net
	£m	£m	£m	£m	£m	£m
Balance per UK GAAP	77.54	14.01	63.54	45.98	3.92	42.07
Prudence Margin (GAAP to BE)	(6.00)	(0.00)	(6.00)	1.07	6.01	(4.94)
Bound but not incepted ("BBNI") business	(6.12)	(2.82)	(3.30)	(7.18)	(1.99)	(5.19)
Non-investment expenses	-	-	-	-	-	-
RI credit default	-	(0.12)	-	-	(0.08)	-
ENID	3.52	0.68	2.84	3.29	0.69	2.59
Investment expenses	-	-	-	-	-	-
Discounting	(15.03)	(2.83)	(12.20)	(5.56)	(1.16)	(4.40)
Balance per Solvency II before risk margin adjustment	53.92	8.91	45.00	37.60	7.39	30.21
Risk Margin	7.54	-	7.54	6.67	-	6.67
Balance per SII	61.46	8.91	52.54	44.27	7.39	36.88
Variance between SII and GAAP	16.09	5.09	10.99	1.71	(3.47)	5.19

Since the Solvency II technical provisions figure is a best estimate, the UK GAAP technical provisions are adjusted for the following items:

- all margins for prudence are removed
- a provision is made for events not in data (ENID) to represent a true average of future outcomes
- Bound But Not Incepted (BBNI)
- a Solvency II risk margin which is intended to represent a notional market value adjustment

The Association values technical provisions (TPs) using the regulations and methodology prescribed by the Solvency II Directive.

## Solvency II Technical Provisions methodology

Technical provisions (TPs) for Solvency II purposes are made up of a best estimate of claims, premiums and expense cashflows, which are then discounted. Finally, a risk margin is added. The best estimate cashflows are the amounts expected to be paid/received in the future without any margin of prudence. Each element of the TPs is described in more detail below.

### Homogeneous risk groups

The Association uses two homogeneous risk groups for TPs with the first being Business as Usual (BAU) notifications and the second being Cladding notifications.

### Gross claims cashflows and reinsurance recoveries

Gross claims are projected to ultimate cost using a mixture of standard actuarial techniques, e.g. chain ladder and Bornhuetter-Ferguson, and non-standard techniques, particularly for cladding claims. In both cases actuarial judgement is applied; this judgement is important because the low volume of claims causes the data to be volatile.

For Cladding claims, the reserving process involves gaining estimates from the Claims' Handlers on the probability of claims 'crystallising' and estimates of the likely severity of claims that do settle. More standard actuarial approaches would not be appropriate due to the nascent maturity of the cladding notifications, e.g. many have not yet been fully quantified and relatively little has been paid to date.

At the valuation date, 30 June 2023, the Association had no unearned business except for BBNI. This is because nearly all coverage is annual, renews prior to year end and incepts on the first day of the policy year. For the purposes of Solvency II any business that is bound (i.e. written) before the beginning of the Association's financial year (i.e. from 1 July 2023) is included in the calculation of TPs. However this concept is not applicable under UK GAAP where only business that has incepted is included in the TPs at the valuation date. BBNI includes all cash in-flows as well as outflows and in the Association's case this includes advance call, acquisition and administration expenses, reinsurance premiums, projected gross claims and corresponding reinsurance recoveries. The BBNI cashflow inputs of premiums and associated expenses are obtained from the call projections; and the BAU ultimate gross claims and reinsurance recoveries are outputs from the Association's premium risk model. This is a stochastic model which projects future gross claims by applying a statistical distribution (based on historical claims experience) to the exposure. The gross claims are then subjected to the reinsurance programme to obtain the expected reinsurance recoveries.

A percentage loading is added to both earned and BBNI business to allow for ENID, which allows for severe events to which the Association could be exposed but which are absent from the historical data.

Projected cashflows are estimated by applying payment patterns to the estimates of the ultimate gross claims and recoveries. The assumed payment patterns are derived using chain ladder methodology on historical gross paid claims triangles.

### Premiums

There are no further premium cashflows expected relating to prior years as each of the Association's policy years is coterminous with its corresponding financial year. The consequence is that a full year's worth of Premium is recognised due to it being BBNI business and Gross and reinsurance premiums are taken from the business plan.

# Expenses

### Acquisition and administrative expenses

There are no acquisition or administrative expenses relating to unearned business.

For BBNI business, acquisition costs and internal administrative costs are calculated as a percentage of the total operating costs from the business plan for the forthcoming policy year. The operating costs

from the business plan were set assuming a percentage increase in operating costs from 2022/23 plus some specific additional costs. The external administrative costs are consistent with the business plan.

## Claims handling expenses

Allocated claims handling expenses are assumed to be included in the best estimate claims reserves and, therefore, no explicit allowance is made.

Unallocated claims handling expenses (i.e. salaries) payable in future years are split between expenses paid in the 2023/24 policy year and expenses paid in subsequent years. The expenses paid in 2023/24 are calculated as an assumed percentage of the total operating costs for that year; the expenses paid beyond 2023/24 are assumed to be those specifically reserved for in the GAAP reserves as part of Future Claims Handling Costs.

### Investment management expenses

The investment management expenses are now deemed within the asset valuation (i.e. deducted at source).

# Discounting

Claims, premium and expense cashflows have been discounted using the GBP yield curve as at 30 June 2023 provided by the PRA.

## **Risk Margin**

The method used to calculate the risk margin is to:

- calculate the SCR for the Association using the standard formula;
- project the future SCRs using different run off patterns for different elements of the SCR as follows:
  - Non-life premium risk and operational risk are combined and run off in proportion to the square root of the percentage of future gross claims cashflows.
  - Counterparty default risk is run off in proportion to the square root of the percentage of future reinsurance recovery cashflows.
- discount and sum the projected SCRs and multiply by the cost of capital.

# Uncertainty associated with the value of technical provisions

The estimate of the Solvency II TPs is considered to be an assessment of future obligations. However, it remains an approximation. Factors affecting the level of uncertainty are both internal and external and the nature of these factors is such that they are difficult to quantify in both likelihood and magnitude. The issues that affect the certainty of the technical provisions include:

- The considerable uncertainty surrounding the actual cost of the historic cladding notifications.
- The assumptions used to calculate the Premium Provision are based on the expectation of an 'average year'. Actual underwriting performance for that business may vary significantly from the assumed position at the outset.
- There is greater uncertainty associated with more recent policy years as these are still in an early stage of development.
- The yield curves used to discount future cashflows can vary from one year to the next which introduces additional balance sheet volatility that does not exist on a UK GAAP balance sheet.

# Data adjustments and recommendations

The Association uses various sources of data for the calculation of the Solvency II TPs and the Standard Formula. The majority of the data used is taken from the internal claims handling system, CLUB. A data governance framework is being embedded in the business to help ensure that the data being used is complete, accurate and appropriate. In addition to the data governance framework, validation tests are performed throughout the technical provisions calculation which includes reconciliation tests to

ensure the data is consistent and reconcilable to data used for other purposes around the business, for example, the Association's year-end financial statements.

No other adjustments have been applied to the technical provisions such as the matching adjustment or volatility adjustments. Neither have any transitional arrangements been applied, for example on the risk free interest rate term structures. There were no data deficiencies for which an adjustment was necessary.

## Changes since the last reporting period

There have been no material changes in the TPs methodology since the previous period.

# E.3. Other liabilities

The following table sets out the value of the Association's other liabilities at 30 June 2023 and 2022.

## Table 14: Valuation difference between other liabilities held on a GAAP basis and SII basis

	2023 Liabilities			2022 Liabilities		
	Liabilities per GAAP	per Solvency II	Variance	Liabilities per GAAP	per Solvency II	Variance
	£m	£m	£m	£m	£m	£m
Member creditors	0.1	0.1	-	0.0	0.0	-
Other creditors	0.8	0.8	-	0.7	0.7	-
Reinsurance creditors	0.6	0.6	-	0.6	0.6	-
Total liabilities	1.5	1.5	-	1.3	1.3	-

The Association's other liabilities are recognised and valued for Solvency II purposes on the same basis as the annual financial statements, which are based on UK GAAP and there are no differences between the two.

# E.4. Alternative methods of valuation

The Association does not use any alternative valuation methods.

# E.5. Any other information

The Association considers no other information material to be disclosed.

# F. Capital management

# F.1. Own funds

The Association's Business Plan and ORSA process measure the Association's current and projected capital and solvency position over a three-year time horizon. The core capital management objective over this time horizon is for the Association to maintain Tier 1 basic own funds at a level which provides a capital buffer in excess of the higher of its SCR and its ORSA derived solvency needs.

The Association has a simple capital structure, with balance sheet reserves comprising a single item: Tier 1 capital derived from past and future projected underwriting and investment surpluses. There were no restrictions on the availability of the Association's own funds to support the SCR and MCR.

The Association's objective is to maintain its total capital resources (own funds) in line with its risk appetite statement over the insurance cycle. The Association forecasts its capital over a three-year planning horizon as part of its ORSA process.

At 30 June 2023 and 2022, the Association held the following own funds, on a Solvency II basis.

# Table 15: Breakdown of total reconciliation reserve for SII

	30 June 2023 £m	30 June 2022 £m	Movement £m
Income and expenditure account	6.99	19.66	(12.67)
Investment reserve	6.12	5.25	0.87
Reinsurance reserve	0.50	0.40	0.10
General reserve	15.00	14.56	0.44
Total resources	28.61	39.87	(11.26)
Solvency II adjustment	10.99	5.19	5.81
Total own funds	39.60	45.05	(5.45)

As a mutual insurer with no share capital the capital structure consists of only one type of own fund. This consists of the reconciliation reserve. The reconciliation reserve equals the total excess of assets over liabilities. This item is available to fully absorb losses both on a going concern basis and in the case of winding up. The item also satisfies the criteria in Delegated Regulation (EU) 2015/35 and therefore is included in Tier 1. There are no items that are foreseen to reduce the reconciliation reserve.

# Table 16: Analysis of total SII own funds by tier

	2022/23 £m	2021/22 £m
Tier 1	39.60	45.05
Tier 2	-	-
Tier 3	-	-
Eligible own funds	39.60	45.05

## Analysis of significant changes during the period

The following table shows the reconciliation between UK GAAP total resources and Solvency II reconciliation reserve at 30 June 2023.

## Table 17: Reconciliation of total resources per UK GAAP to reconciliation reserve per SII

	£m
Excess of assets over liabilities – UK GAAP	28.61
Asset valuation difference	(5.09)
Gross technical provisions valuation difference	16.09
Other liabilities valuation difference	(0.00)
Total own funds – Solvency II	39.60

Differences between capital and reserves in the UK GAAP financial statements and the excess of assets over liabilities as calculated for SII purposes mainly stem from the revaluation of technical provisions. Liabilities arising from insurance contracts also need to be recognised at market consistent values. The value of technical provisions under SII is equal to the sum of the best estimate of the liabilities and the risk margin. To calculate the best estimate of the liabilities a deterministic approach is taken, whereas the risk margin represents the capital costs of the non-hedgeable risks included in the best estimate.

The following table shows the movement in own funds between 30 June 2022 and 30 June 2023:

### Table 18: Movement in reconciliation reserve

	£m
Own funds at 30 June 2022	45.05
Increase in net technical provisions	(15.66)
Increase in investments	12.25
Decrease in other assets	(1.82)
Increase in other liabilities	(0.22)
Own funds at 30 June 2023	39.60

# F.2. Solvency Capital Requirement and Minimum Capital Requirement

# F.2.1. Solvency capital requirement

The following table shows an analysis of the Association's SCR split by risk modules and comparison to the previous year end.

	S	CR	
Heads of risk	30 June 2023	30 June 2022	Movement
	£m	£m	£m
Underwriting risk	20.6	16.1	4.5
Market risk	6.2	9.1	(2.9)
Counterparty default risk	0.8	0.6	0.2
Operational risk	1.6	1.1	0.5
Aggregate SCR	29.1	26.9	2.3
Correlation credit	(4.2)	(5.1)	0.9
Aggregate SCR net of correlations	24.9	21.8	3.1

# Table 19: Analysis of SCR

The Association has not used any simplified calculations as set out in Article 304 of Directive 2009/138/EC in the calculation of the SCR. The Association has not used undertaking-specific parameters in any of the risk modules described below.

The main changes in the SCR since 30 June 2023 reflect the following factors.

### Underwriting risk

The SCR underwriting risk capital requirement calculation is made up of three elements, premium risk, reserve risk and catastrophe (CAT) risk. Premium risk is based on the higher of either the expected value of net premiums over the next 12 months or the value of net premiums earned over the last 12 months, whilst reserve risk is based on the valuation of net technical (claims) provisions. CAT risk is based on a scenario-based approach of one claim from a Member resulting in one full claim on the Association of £20m.

Reserve risk has increased due to an increase of approximately £13.7m net technical (claims provisions). This is predominately due to significant deterioration of existing cladding notifications in the last 12 months.

Premium risk and Catastrophe risk are relatively unchanged.

Overall, SCR underwriting risk capital has increased by £4.5m, which represents a 28% increase since last year.

# Market risk

Market risk reflects a combination of areas - interest rate risk, equity risk, currency risk, spread risk and concentration risk. Market Risk has decreased by £2.9m to £6.2m (a 32% decrease) predominately due to de-risking the investment portfolios and moving out of equities. There has also been an increase in Spread Risk and Interest Rate risk due to the current economic environment and changes in investment portfolio.

The other market risk elements have not materially changed.

# Counterparty default risk

The counterparty default risk capital requirement is substantially the same as last year.

# **Operational risk**

There has been an increase in the operational risk charge since last year and this has been driven by the higher claims reserves.

## **Overall SCR movement**

Overall, the SCR has increased by £3.1m year on year, from £21.8m to £24.9m, a 14% increase. The drivers being the significant increase in reserve risk which has been offset by the reduction of equity risk.

# F.2.2. Minimum capital requirement

The MCR calculation is based on the net value of technical provisions and the premiums written during the last 12 months. The result of the calculation is then subject to a floor and a cap, of 25% and 45% of the SCR respectively. As at 30 June 2023 the MCR is £6.9m a 26% increase from last year which is driven by the increase in reserves. The MCR is now above the floor of 25% of the SCR.

# F.2.3 Overall capital position

The following table shows the Association's capital position in relation to the SCR and the MCR at 30 June 2023.

# Table 20: Overall capital position

	SCR	MCR
	£m	£m
Capital requirement	24.9	6.9
Own funds available	39.6	39.6
Headroom	14.7	32.7
Solvency ratio	1.6	5.8

By reference to the SCR and MCR, the Solvency II own funds exceed the capital requirements.

# F.3. Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement

The Association does not use this sub-module.

# F.4. Difference between standard formula and any internal model used

No internal or partial internal model has been used in the calculation of the SCR.

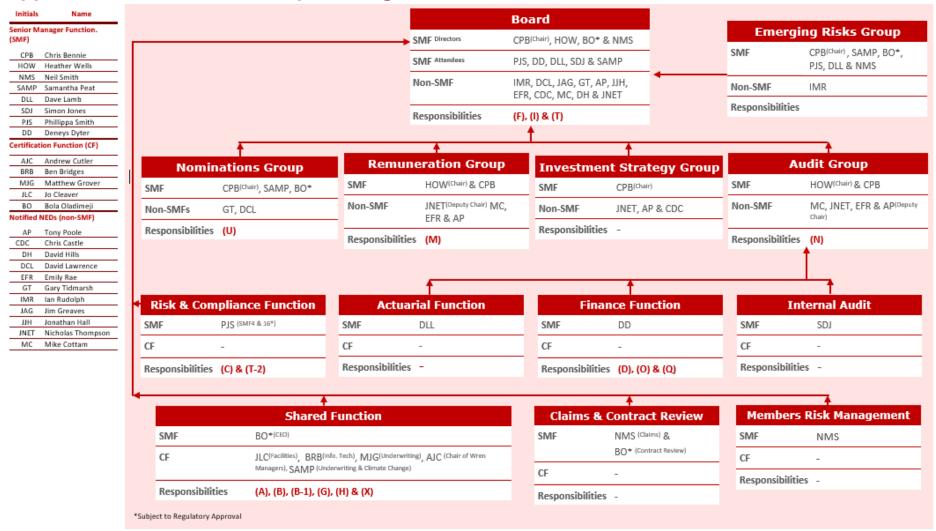
# F.5. Non-compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement

The Association has fully complied with the SCR and MCR requirements during the period under review. The calculation of the SCR and MCR is subject to supervisory assessment and may change following the review of the SCR and MCR calculation by the Regulator.

# F.6. Any other information

There is no other information to report regarding the Association's capital management.

# Appendix A: Governance map and organisational chart



Appendix B: Solvency II quantitative reporting templates

# The Wren Insurance Association Limited

Solvency and Financial Condition Report

Disclosures

<sup>30 June</sup>

(Monetary amounts in GBP thousands)

### General information

Undertaking name	The Wren Insurance Association Limited
Undertaking identification code	549300URZYG3Y44LBS68
Type of code of undertaking	LEI
Type of undertaking	Non-life undertakings
Country of authorisation	GB
Language of reporting	en
Reporting reference date	30 June 2023
Currency used for reporting	GBP
Accounting standards	Local GAAP
Method of Calculation of the SCR	Standard formula
Matching adjustment	No use of matching adjustment
Volatility adjustment	No use of volatility adjustment
Transitional measure on the risk-free interest rate	No use of transitional measure on the risk-free interest rate
Transitional measure on technical provisions	No use of transitional measure on technical provisions

## List of reported templates

S.02.01.02 - Balance sheet

S.05.01.02 - Premiums, claims and expenses by line of business

S.05.02.01 - Premiums, claims and expenses by country

S.17.01.02 - Non-Life Technical Provisions

S.19.01.21 - Non-Life insurance claims

S.23.01.01 - Own Funds

S.25.01.21 - Solvency Capital Requirement - for undertakings on Standard Formula

S.28.01.01 - Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

# S.02.01.02 Balance sheet

	Balance sneet	
		Solvency II value
	Assets	C0010
R0030	Intangible assets	
R0040	Deferred tax assets	
R0050	Pension benefit surplus	
R0060	Property, plant & equipment held for own use	0
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	86,511
R0080	Property (other than for own use)	0
R0090	Holdings in related undertakings, including participations	0
R0100	Equities	0
R0110	Equities - listed	
R0120	Equities - unlisted	
R0130	Bonds	0
R0140	Government Bonds	0
R0150	Corporate Bonds	0
R0160	Structured notes	0
R0170	Collateralised securities	0
R0180	Collective Investments Undertakings	86,511
R0190	Derivatives	
R0200	Deposits other than cash equivalents	0
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	
R0230	Loans and mortgages	0
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	
R0260	Other loans and mortgages	
R0270	Reinsurance recoverables from:	8,913
R0280	Non-life and health similar to non-life	8,913
R0290	Non-life excluding health	8,913
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding index-linked and unit-linked	0
R0320	Health similar to life	
R0330	Life excluding health and index-linked and unit-linked	
R0340	Life index-linked and unit-linked	
R0350	Deposits to cedants	0
R0360	Insurance and intermediaries receivables	216
R0370	Reinsurance receivables	27
R0380	Receivables (trade, not insurance)	826
R0390	Own shares (held directly)	
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	6,078
R0420	Any other assets, not elsewhere shown	
R0500	Total assets	102,571

# S.02.01.02 Balance sheet

		Solvency II value
	Liabilities	C0010
R0510	Technical provisions - non-life	61,456
R0520	Technical provisions - non-life (excluding health)	61,456
R0530	TP calculated as a whole	0
R0540	Best Estimate	53,917
R0550	Risk margin	7,539
R0560	Technical provisions - health (similar to non-life)	0
R0570	TP calculated as a whole	0
R0580	Best Estimate	0
R0590	Risk margin	0
R0600	Technical provisions - life (excluding index-linked and unit-linked)	0
R0610	Technical provisions - health (similar to life)	0
R0620	TP calculated as a whole	
R0630	Best Estimate	
R0640	Risk margin	
R0650	Technical provisions - life (excluding health and index-linked and unit-linked)	0
R0660	TP calculated as a whole	
R0670	Best Estimate	
R0680	Risk margin	
R0690	Technical provisions - index-linked and unit-linked	0
R0700	TP calculated as a whole	
R0710	Best Estimate	
R0720	Risk margin	
R0740	Contingent liabilities	
R0750	Provisions other than technical provisions	
R0760	Pension benefit obligations	
R0770	Deposits from reinsurers	
R0780	Deferred tax liabilities	
R0790	Derivatives	
R0800	Debts owed to credit institutions	
R0810	Financial liabilities other than debts owed to credit institutions	
R0820	Insurance & intermediaries payables	132
R0830	Reinsurance payables	608
R0840	Payables (trade, not insurance)	775
R0850	Subordinated liabilities	0
R0860	Subordinated liabilities not in BOF	
R0870	Subordinated liabilities in BOF	0
R0880	Any other liabilities, not elsewhere shown	
R0900	Total liabilities	62,970
R1000	Excess of assets over liabilities	39,601

#### S.05.01.02 Premiums, claims and expenses by line of business

#### Non-life

			Line of Business	for: non-life ins	urance and rei	nsurance obliga	tions (direct bu	siness and acce	pted proportior	nal reinsurance	)		Line of b		cepted non-prop urance	ortional	
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Misc. financial loss	Health	Casualty	Marine, aviation and transport	Property	Total
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0200
Premiums written																	
R0110 Gross - Direct Business								20,282									20,282
R0120 Gross - Proportional reinsurance accepted		1								1	1						0
R0130 Gross - Non-proportional reinsurance accepted																	0
R0140 Reinsurers' share								3,263									3,263
R0200 Net								17,018									17,018
Premiums earned																	
R0210 Gross - Direct Business								20,282									20,282
R0220 Gross - Proportional reinsurance accepted																	0
R0230 Gross - Non-proportional reinsurance accepted																	0
R0240 Reinsurers' share								3,263									3,263
R0300 Net								17,018									17,018
Claims incurred																	
R0310 Gross - Direct Business								34,874									34,874
R0320 Gross - Proportional reinsurance accepted																	0
R0330 Gross - Non-proportional reinsurance accepted																	0
R0340 Reinsurers' share								10,278									10,278
R0400 Net								24,596									24,596
Changes in other technical provisions																	
R0410 Gross - Direct Business																	0
R0420 Gross - Proportional reinsurance accepted																	0
R0430 Gross - Non-proportional reinsurance accepted																	0
R0440 Reinsurers' share																	0
R0500 Net								0									0
R0550 Expenses incurred								6,624									6,624
R1200 Other expenses																	
R1300 Total expenses																	6,624

# S.05.02.01 Premiums, claims and expenses by country

# Non-life

		C0010	C0020	C0030	C0040	C0050	C0060	C0070
		Home Country	Top 5 countries (b	y amount of gross pi non-life obligations		Top 5 countries (b premiums writ obliga		Total Top 5 and home country
R0010								nome country
		C0080	C0090	C0100	C0110	C0120	C0130	C0140
	Premiums written							
R0110	Gross - Direct Business	20,282						20,282
R0120	Gross - Proportional reinsurance accepted							0
R0130	Gross - Non-proportional reinsurance accepted							0
R0140	Reinsurers' share	3,263						3,263
R0200	Net	17,018						17,018
	Premiums earned							
R0210	Gross - Direct Business	20,282						20,282
R0220	Gross - Proportional reinsurance accepted							0
R0230	Gross - Non-proportional reinsurance accepted							0
R0240	Reinsurers' share	3,263						3,263
R0300	Net	17,018						17,018
	Claims incurred							
R0310	Gross - Direct Business	34,874						34,874
R0320	Gross - Proportional reinsurance accepted							0
R0330	Gross - Non-proportional reinsurance accepted							0
R0340	Reinsurers' share	10,278						10,278
R0400	Net	24,596						24,596
	Changes in other technical provisions							
R0410	Gross - Direct Business							0
R0420	Gross - Proportional reinsurance accepted							0
R0430	Gross - Non-proportional reinsurance accepted							0
R0440	Reinsurers' share							0
R0500	Net	0						0
R0550	Expenses incurred	6,624						6,624
R1200	Other expenses							
R1300	Total expenses							6,624

#### S.17.01.02 Non-Life Technical Provisions

					Direct bus	iness and accept	ed proportional re	einsurance					Ac	cepted non-prop	ortional reinsurar	nce	
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Non- proportional health reinsurance	Non- proportional casualty reinsurance	Non- proportional marine, aviation and transport reinsurance	Non- proportional property reinsurance	Total Non-Life obligation
	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180
R0010 Technical provisions calculated as a whole								0									0
Total Recoverables from reinsurance/SPV and Finite Re after the R0050 adjustment for expected losses due to counterparty default associated to TP calculated as a whole																	0
Technical provisions calculated as a sum of BE and RM Best estimate																	
Premium provisions				1	1	1											
R0060 Gross Total recoverable from reinsurance/SPV and Finite								-7,276									-7,276
R0140 Re after the adjustment for expected losses due to counterparty default								-3,039									-3,039
R0150 Net Best Estimate of Premium Provisions								-4,237									-4,237
Claims provisions																	
R0160 Gross								61,193									61,193
Total recoverable from reinsurance/SPV and Finite R0240 Re after the adjustment for expected losses due to counterparty default								11,952									11,952
R0250 Net Best Estimate of Claims Provisions								49,241									49,241
R0260 Total best estimate - gross								53,917				1					53,917
R0270 Total best estimate - net								45,005									45,005
R0280 Risk margin		1	1					7,539		·		1					7,539
Amount of the transitional on Technical Provisions		1	1	1	1	1	1	.,557		1		1	1	1			
Amount of the transitional on Technical Provisions R0290 Technical Provisions calculated as a whole																	0
R0300 Best estimate																	0
R0310 Risk margin																	0
R0320 Technical provisions - total		1						61,456		·		1					61,456
Recoverable from reinsurance contract/SPV and R0330 Finite Re after the adjustment for expected losses due to counterparty default - total								8,913									8,913
R0340 Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total								52,543									52,543

### S.19.01.21 Non-Life insurance claims

### Total Non-life business

Z0020

Accident year / underwriting year Underwriting Year

Ī	Gross Claims	Paid (non-curr	nulative)											
	(absolute amo	ount)												
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	Year					Developm	ent year						In Current	Sum of years
		0	1	2	3	4	5	6	7	8	9	10 & +	year	(cumulative)
R0100	Prior											158	158	158
R0160	2014	24	684	11	84	19	33	153	1,255	0	8		8	2,270
R0170	2015	3	42	27	22	1,193	41	5	17	0			0	1,350
R0180	2016	12	15	55	144	730	143	0	0				0	1,100
R0190	2017	0	52	239	40	61	808	11					11	1,212
R0200	2018	136	130	257	2,014	3,506	1,095						1,095	7,139
R0210	2019	7	141	2,600	4,463	85							85	7,296
R0220	2020	19	136	200	1,528								1,528	1,882
R0230	2021	12	19	250									250	281
R0240	2022	22	117										117	139
R0250	2023	63											63	63
R0260		<u>`</u>										Total	3,316	22,890

(	Gross Undisc	counted Best E	stimate Clain	ns Provisions									
(	(absolute am	iount)											
													C0360
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	Year end
	Year					Developm	nent year						(discounted
		0	1	2	3	4	5	6	7	8	9	10 & +	data)
R0100	Prior											61	57
R0160	2014						1,746	1,059	412	321	204		190
R0170	2015					892	582	763	318	300			266
R0180	2016				1,788	1,224	1,051	1,145	1,314				1,117
R0190	2017			1,612	1,273	723	196	250					212
R0200	2018		7,797	18,524	26,074	23,485	22,598						18,570
R0210	2019	7,693	8,682	10,979	9,390	15,406							12,833
R0220	2020	6,048	6,288	6,429	13,218								10,879
R0230	2021	4,456	2,536	4,667									3,868
R0240	2022	5,653	9,612										7,843
R0250	2023	6,779											5,358
R0260												Total	61,193

#### S.23.01.01 Own Funds

#### Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35

- R0010 Ordinary share capital (gross of own shares)
- R0030 Share premium account related to ordinary share capital
- R0040 Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings
- R0050 Subordinated mutual member accounts
- R0070 Surplus funds
- R0090 Preference shares
- R0110 Share premium account related to preference shares
- R0130 Reconciliation reserve
- R0140 Subordinated liabilities
- R0160 An amount equal to the value of net deferred tax assets
- R0180 Other own fund items approved by the supervisory authority as basic own funds not specified above

R0220 Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

- R0230 Deductions for participations in financial and credit institutions
- R0290 Total basic own funds after deductions

#### Ancillary own funds

- R0300 Unpaid and uncalled ordinary share capital callable on demand
- R0310 Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual type undertakings, callable on demand
- R0320 Unpaid and uncalled preference shares callable on demand
- R0330 A legally binding commitment to subscribe and pay for subordinated liabilities on demand
- R0340 Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC
- R0350 Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC
- R0360 Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC
- R0370 Supplementary members calls other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC
- R0390 Other ancillary own funds
- R0400 Total ancillary own funds

#### Available and eligible own funds

- R0500 Total available own funds to meet the SCR
- R0510 Total available own funds to meet the MCR
- R0540 Total eligible own funds to meet the SCR
- R0550 Total eligible own funds to meet the MCR

#### R0580 SCR

- R0600 MCR
- R0620 Ratio of Eligible own funds to SCR
- R0640 Ratio of Eligible own funds to MCR

#### Reconcilliation reserve

	R0700	Excess	of	assets	over	liabilities
--	-------	--------	----	--------	------	-------------

- R0710 Own shares (held directly and indirectly)
- R0720 Foreseeable dividends, distributions and charges
- R0730 Other basic own fund items
- R0740 Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds
- R0760 Reconciliation reserve

#### Expected profits

- R0770 Expected profits included in future premiums (EPIFP) Life business
- R0780 Expected profits included in future premiums (EPIFP) Non- life business
- R0790 Total Expected profits included in future premiums (EPIFP)

Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
0	0		0	
0	0		0	
0	0		0	
0		0	0	0
0	0			
0		0	0	0
0		0	0	0
39,601	39,601			
0		0	0	0
0				0
0	0	0	0	0
0				
0				
39,601	39,601	0	0	0



0	0	0	39,601	39,601
	0	0	39,601	39,601
0	0	0	39,601	39,601
	0	0	39,601	39,601





3,295
3,295

## S.25.01.21 Solvency Capital Requirement - for undertakings on Standard Formula

		Gross solvency capital requirement	USP	Simplifications
		C0110	C0090	C0120
0010	Market risk	6,196		
0020	Counterparty default risk	763		
0030	Life underwriting risk	0		
0040	Health underwriting risk	0		
0050	Non-life underwriting risk	20,555		
0060	Diversification	-4,207		
		· · · · · · · · · · · · · · · · · · ·	USP Key	
070	Intangible asset risk	0	For life underwriting risk:     1 - Increase in the amount of annuity     beacfite	
0100	Basic Solvency Capital Requirement	23,307	9 - None	
	Calculation of Solvency Capital Requirement	C0100		derwriting risk:
0130	Operational risk	1,618	1 - Increase In benefits	the amount of annuity
	Loss-absorbing capacity of technical provisions	0	<ol> <li>Standard deviation for NSLT health premium risk</li> <li>Standard deviation for NSLT health gross premium risk</li> <li>Adjustment factor for non-proportional</li> </ol>	
	Loss-absorbing capacity of deferred taxes			
)160	Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	0		
)200	Solvency Capital Requirement excluding capital add-on	24,925	reinsurand	ie i i i i i i i i i i i i i i i i i i
0210	Capital add-ons already set	0	<ul><li>5 - Standard deviation for NSLT health reserve risk</li><li>9 - None</li></ul>	
0220	Solvency capital requirement	24,925		
		i		inderwriting risk:
	Other information on SCR		4 - Adjustmen reinsurano	t factor for non-proportional
0400	Capital requirement for duration-based equity risk sub-module	0	6 - Standard d	eviation for non-life
0410	Total amount of Notional Solvency Capital Requirements for remaining part	0	premium 7 - Standard d	isk leviation for non-life gross
0420	Total amount of Notional Solvency Capital Requirements for ring fenced funds	0	premium risk 8 - Standard deviation for non-life reserve risk	
0430	Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	0		
0440	Diversification effects due to RFF nSCR aggregation for article 304	0	9 - None	
	Approach to tax rate	C0109		
0590	Approach based on average tax rate	Not applicable		
	FF contraction of the second			
	Calculation of loss absorbing capacity of deferred taxes	LAC DT		
		C0130		
0640	LAC DT			
0650	LAC DT justified by reversion of deferred tax liabilities	0		
0660	LAC DT justified by reference to probable future taxable economic profit	0		
0670	LAC DT justified by carry back, current year	0		
0680	LAC DT justified by carry back, future years	0		
	Maximum LAC DT	0		

# S.28.01.01 Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

	Linear formula component for non-life insurance and reinsurance obligations	C0010		
R0010	MCR <sub>NL</sub> Result	6,851		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
			C0020	C0030
R0020	Medical expense insurance and proportional reinsurance		0	
R0030	Income protection insurance and proportional reinsurance		0	
R0040	Workers' compensation insurance and proportional reinsurance		0	
R0050	Motor vehicle liability insurance and proportional reinsurance		0	
R0060	Other motor insurance and proportional reinsurance		0	
R0070	Marine, aviation and transport insurance and proportional reinsurance		0	
R0080	Fire and other damage to property insurance and proportional reinsurance			16.015
R0090	General liability insurance and proportional reinsurance Credit and suretyship insurance and proportional reinsurance		45,005	16,915
R0100	Legal expenses insurance and proportional reinsurance		0	
R0110 R0120	Assistance and proportional reinsurance		0	
R0120	Miscellaneous financial loss insurance and proportional reinsurance		0	
R0140	Non-proportional health reinsurance		0	
R0150	Non-proportional casualty reinsurance		0	
R0160	Non-proportional marine, aviation and transport reinsurance		0	
R0170	Non-proportional property reinsurance		0	
		C 0 0 10		
	Linear formula component for life insurance and reinsurance obligations	C0040		
R0200	MCR <sub>L</sub> Result	0		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
			C0050	C0060
R0210	Obligations with profit participation - guaranteed benefits			
R0220	Obligations with profit participation - future discretionary benefits			
R0230	Index-linked and unit-linked insurance obligations			
R0240	Other life (re)insurance and health (re)insurance obligations			
R0250	Total capital at risk for all life (re)insurance obligations			
	Overall MCR calculation	C0070		
R0300	Linear MCR	6,851		
R0310	SCR	24,925		
R0320	MCR cap	11,216		
R0330	MCR floor	6,231		
R0340	Combined MCR	6,851		
R0350	Absolute floor of the MCR	3,186		
R0400	Minimum Capital Requirement	6,851		